



Ballston Spa National Bank

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## NEWS RELEASE

Contact: Susan Slovic, VP/Marketing Director  
518-363-8628  
[susan.slovic@bsnb.com](mailto:susan.slovic@bsnb.com)

Ballston Spa National Bank  
990 State Route 67  
Ballston Spa, NY 12020

### For Immediate Release

#### BSNB announces SUMMIT Employee of the Year

BALLSTON SPA, N.Y. – April 23, 2015 — Ballston Spa National Bank announced that Ashlynn Dunham, customer service representative at the Ballston Spa office, received the bank's 2015 SUMMIT Employee of the Year award. At a recent employee meeting, BSNB President and CEO Christopher R. Dowd recognized Dunham for her exceptional dedication to customer service and the bank's core values of teamwork, respect, accountability, integrity and leadership.

"Ashlynn is clearly deserving of the recognition. She is extremely compassionate, consistently seeks to enhance her knowledge base, and is determined to find the appropriate solution to meet the needs of BSNB customers," Dowd said. "I consider her customer service skills to be of the highest order and a great example for others to follow."

Dunham, a Mechanicville resident, joined BSNB in 2004 as a teller in the Milton Crest Office. She was later promoted to head teller and then in 2014 she was named a customer service representative.

The following monthly SUMMIT Award winners were also recognized for their contributions and commitment to the bank's customer service objectives: Jack Mewhorter, Damian Antonelli, June Lane, Jaime Vanier, Louis House, Richard Sweet, Tanya Baker, Karen Downen, Donna Terrell, Ingrid Prior and Jim Cartwright.

#### ABOUT BALLSTON SPA NATIONAL BANK

Established in 1838, BSNB celebrates more than 175 years of community banking. With just the right combination of personal service and high tech convenience, BSNB offers a wide range of products and services to individuals, families, municipalities, nonprofits and businesses through ten banking offices located in Ballston Spa, Milton, Galway, Stillwater, Burnt Hills, Clifton Park, Malta, Greenfield Center and Wilton. BSNB's website can be found at <http://www.bsnb.com>. To become part of BSNB's online community, please visit us at [www.facebook.com/YourBSNB](http://www.facebook.com/YourBSNB) or [www.twitter.com/BSNB](http://www.twitter.com/BSNB).

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**PHOTO CUTLINE:**

Ballston Spa National Bank recently awarded Ashlynn Dunham, left, the SUMMIT Employee of the Year award. Dunham, a customer service representative in the Ballston Spa office, stands with BSNB President and CEO Christopher R. Dowd after receiving the award at a recent employee meeting.

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